



TERMS AND CONDITIONS

Early Cancellation Fee: Free installation for High-Speed Internet, Digital TV, and Home Phone services may apply with a 24-month commitment. In the event that service is cancelled or disconnected prior to the contract termination date, customer may be billed early cancellation penalties of \$100 per service, in addition to any charges that were waived or discounted with the initial installation.

Requirements: Credit check and a deposit on equipment may be required. Promotional pricing and free installation require a 24-month commitment. High-Speed Internet and Digital TV are requirements for a Bluewave bundle/package. Qualification for special pricing is dependent on retention of multiple services & specific requirements. All services must be combined on one bill. Enrollment may not be automatic. Cannot be combined with other promotional offers or bundles.

Pricing & Availability: Connected Investments LLC, d/b/a Bluewave Communications ("Bluewave"), services and bundles available to most residential customers in Robeson County, NC; programs and pricing may vary by area. Taxes and fees, including but not limited to: 911, Inside Wire Maintenance, Telephone Relay Services, and Universal Service Fund, are not included. Digital TV prices are subject to normal rate increases. Other services are subject to price increases after 24 months or at the conclusion of the contracted period. If removed from a Bluewave bundle or starter plan for any reason, including temporary suspension of service, all services may be billed at full retail price. Home Phone service only available in combination with Internet or Digital TV, not as a standalone.

Long Distance: Program members agree that unlimited nationwide long distance calling is for residential voice usage only, not for long term internet connections or commercial telephone use. Unlimited nationwide long distance does not include international calling; international calls will be billed at published rates. Long Distance is for direct dialed calling; third party or collect calls are not included. Certain calling features may not be available in all areas.

Other restrictions apply, including on-time payment history, and specific additional service requirements apply. Bluewave reserves the right to change the terms of or terminate the bundle programs at any time.